

Secure access to your property in an emergency with our Police approved key safes

To enable emergency services or your contacts to access your home when you need help, we strongly recommend having a key safe fitted. The key safe is a small box that is fixed to the outside of your property and contains keys to unlock your doors. The keys are held securely inside the box which can only be opened by entering the correct code on the keypad.



The code is kept securely at our monitoring centre and will only be passed to the emergency services if necessary. This will ensure that if you are unable to open the door for the emergency services they can still get in to help you **without having to break the door down**.

Our expert installation team can fit your key safe at the same time as your alarm installation; they will show you how it works and program it with a code of your choice so it is easy for you to remember.



Why choose us?

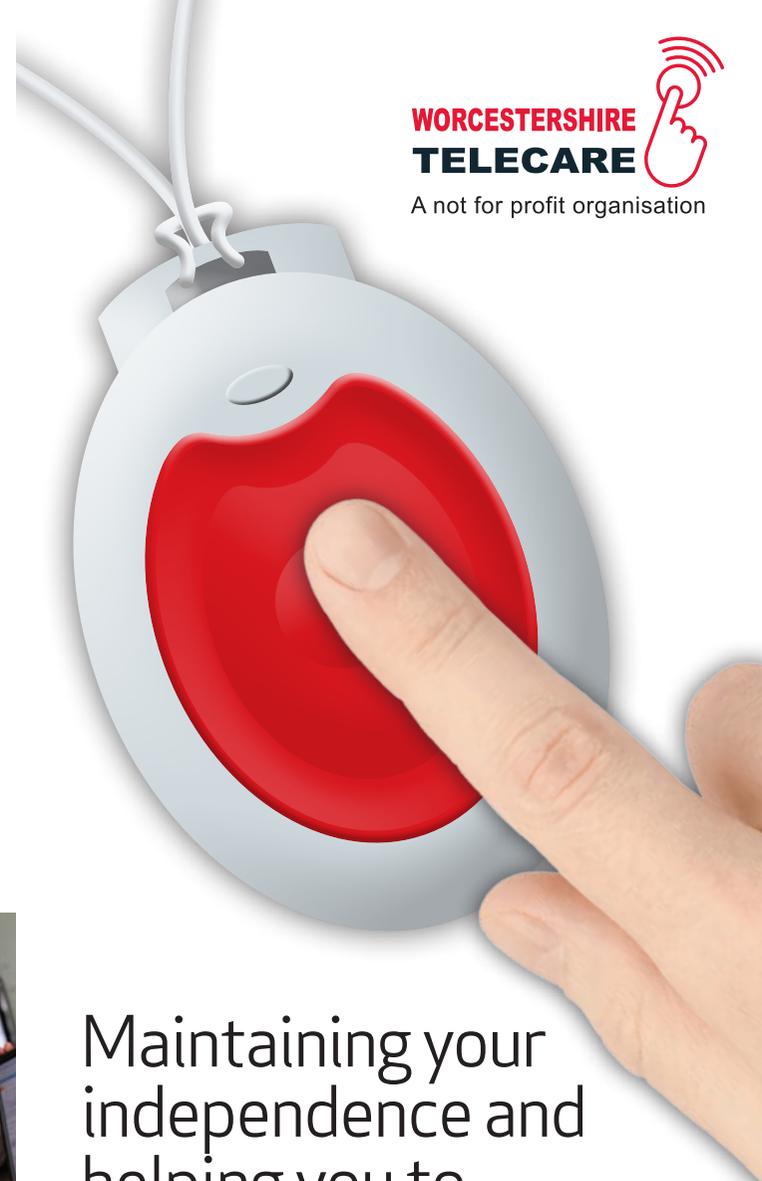
- Friendly, helpful and highly trained staff
- High quality service, TSA accredited to Platinum status
- 30 years' experience
- Low-cost/value for money, we are a not for profit organisation
- Over 20,000 users across the UK



We've been helping people stay safe and independent in their own home for 30 years. Our friendly and highly skilled operators, based in the heart of Worcestershire, are here to help 24 hours a day, 365 days a year.

We hold the highest level of accreditation with the Telecare Services Association (TSA) the industry body for telecare and telehealth. This ensures our services are regularly inspected as part of our platinum accreditation, we are required to meet strict performance targets so you and your loved ones know that they are getting the best service.

To arrange your installation appointment or to request further information, please call 0345 130 1469



**WORCESTERSHIRE
TELECARE**
A not for profit organisation

Maintaining your independence and helping you to feel safe

In the unlikely event of a critical fault with your equipment we will aim to repair or replace it within **24 hours**

0345 130 1469

Email: info@worcstelecare.org or visit our website at www.worcstelecare.org

Find us on

0345 130 1469

www.worcstelecare.org

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Keeping you safe and independent 24/7

We all value our independence but as we get older, issues around personal safety, accidents or other emergencies can be a very real concern.

Our telecare alarm and pendant provides you with the ability to call for help 24 hours a day, 7 days a week, enabling you to carry on living your life safe in the knowledge that if a situation arises, you can summon help immediately.



The lightweight, discreet pendant will work anywhere in the average house and garden.

The pendant can be worn around the neck or on the wrist so easy and comfortable to wear.

Providing reassurance to family, friends and carers whilst supporting confidence and peace of mind around the home.

Our expert team will fit the alarm quickly and easily at the installation appointment.



Our team is always there for you

Our friendly, helpful and highly trained operators will answer your calls quickly and professionally from our 24-hour monitoring centre based in Kidderminster. They can call neighbours, friends, relatives, carers, responders and other local contacts should you need help. We can also call for an ambulance, the police or fire and rescue services should you require emergency assistance.



Smart technologies to help you live independently

In addition to the alarm and pendant, we have a range of assistive technologies to help support your independence and well-being.

The variety of options we offer can provide invaluable help to people with a range of conditions from mobility or memory problems through to chronic disease or advanced dementia.

We can tailor equipment packages to fit your individual needs. This includes devices that look after you when you are inside or outside of your home.

Technologies that can provide automatic alerts to situations, such as fires, extreme temperatures, falls, floods and remind people to take medication.

By using our products we can help with common issues that older and vulnerable people face every day.



Mobile independence

Our mobile devices are designed to maintain your safety and independence when you are out and about. These devices can summon help from our monitoring centre quickly and our operators can find your location accurately using GPS technology to get help to you as soon as possible.



Whether it's walking the dog, going to the shops or visiting relatives, a simple press of the button on this compact device will connect you to our 24/7 Monitoring & Response Centre and immediate help can be arranged.

Using the latest GPS satellite technology we find out your exact location and arrange help straight away. With one touch you can benefit from the reassurance and help that Worcestershire Telecare provides even when you are outside the home. One touch offers loved ones additional reassurance with its mobile application.



To find out more about our mobile devices please call 0345 130 1469